

1 **UNITED STATES DISTRICT COURT**
2 **SOUTHERN DISTRICT OF NEW YORK**

3 **LAVERNE CARR,**

4 **Plaintiff,**

Case No.:

5 **v.**

6 **CITIBANK, N.A.,**

**COMPLAINT AND DEMAND FOR
JURY TRIAL**

7 **Defendant.**

8
9 **COMPLAINT**

10 LAVERNE CARR (“Plaintiff”), by and through her attorneys, KIMMEL &
11 SILVERMAN, P.C., alleges the following against CITIBANK, N.A. (“Defendant”).

12 **INTRODUCTION**

13 1. Plaintiff’s Complaint is based on the Telephone Consumer Protection Act
14 (“TCPA”).

15 **JURISDICTION AND VENUE**

16 2. Jurisdiction of this Court arises pursuant to 28 U.S.C. § 1331. See Mims v.
17 Arrow Fin. Services, LLC, 132 S. Ct. 740, 747, 181 L. Ed. 2d 881 (2012).

18 3. Defendants’ conduct business in the State of New York, therefore, personal
19 jurisdiction is established.

20 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

21
22 **PARTIES**

23 5. Plaintiff is a natural person residing in Bronx, New York.

24 6. Plaintiff is a “person” as that term is defined by 47 U.S.C. § 153(39).

25 7. Defendant is a company with an office located at 701 East 60th Street North,

1 P.O. Box 6500, Sioux Falls, South Dakota 57117.

2 8. Defendant is a “person” as that term is defined by 47 U.S.C. § 153(39).

3 9. Defendant acted through their agents, employees, officers, members, directors,
4 heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

5 **FACTUAL ALLEGATIONS**

6 10. Plaintiff has a cellular telephone number (718-374-****) that she has had for
7 over a year.

8 11. Plaintiff has only used this number as a cellular telephone number.

9 12. The phone number has been assigned to a cellular telephone service for which
10 Plaintiff incurs a charge for incoming calls.

11 13. Between August 2014 and October 2014, Defendant called Plaintiff on her
12 cellular telephone on a repetitive and continuous basis from phone numbers 877-561-2272

13 14. Upon information and belief, Defendant used an automatic telephone dialing
14 system when calling Plaintiff's cellular telephone.

15 15. Plaintiff knew these calls were automated as a pre-recorded automated message
16 would play at the beginning of each call indicating that it was Defendant calling.

17 16. Defendant's telephone calls were not made for “emergency purposes.”

18 17. When the calls first began in August 2014, Plaintiff revoked any consent
19 previously given to Defendants to place telephone calls to her cellular telephone number.

20 18. The Federal Communications Commission has recognized a right to revoke
21 consent. See In the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act
22 of 1991 Am. Ass'n of Healthcare Admin. Mgmt. Am. Bankers Ass'n Coal. of Mobile
23 Engagement Providers Consumer Bankers Ass'n Direct Mktg. Ass'n Paul D. S. Edwards Milton
24
25

1 H. Fried, Jr., & Richard Evans Glide Talk, Ltd. Global Tel*link Corp. Nat'l Ass'n of Attorneys
2 Gen. Prof'l Ass'n for, CG02-278, 2015 WL 4387780, at *21 (OHMSV July 10, 2015).

3 19. Defendant heard and acknowledged Plaintiff's revocation of consent and
4 demand to stop calling her cellular telephone number.

5 20. Despite the above, Defendant persisted in calling Plaintiff on her cellular
6 telephone for several weeks.

7 **DEFENDANT VIOLATED THE**
8 **TELEPHONE CONSUMER PROTECTION ACT**

9 21. Plaintiff incorporates the forgoing paragraphs as though the same were set forth
10 at length herein.

11 22. Defendant initiated multiple automated telephone calls to Plaintiff's cellular
12 telephone using an automatic telephone dialing system.

13 23. Defendant's calls to Plaintiff were not made for emergency purposes.

14 24. Defendant's calls to Plaintiff were not made with Plaintiff's prior express
15 consent as Plaintiff revoked any previously given consent in August 2014.

16 25. Defendant's acts as described above were done with malicious, intentional,
17 willful, reckless, wanton and negligent disregard for Plaintiff's rights under the law and with the
18 purpose of harassing Plaintiff.

19 26. The acts and/or omissions of Defendants were done unfairly, unlawfully,
20 intentionally, deceptively and fraudulently and absent bona fide error, lawful right, legal
21 defense, legal justification or legal excuse.

22 27. As a result of the above violations of the TCPA, Plaintiff has suffered the losses
23 and damages as set forth above entitling Plaintiff to an award of statutory, actual and trebles
24 damages.
25

1 WHEREFORE, Plaintiff, LAVERNE CARR, respectfully prays for judgment as
2 follows:

- 3 a. All actual damages suffered pursuant to 47 U.S.C. §227(b)(3)(A);
4 b. Statutory damages of \$500.00 per violative telephone call pursuant to 47
5 U.S.C. §227(b)(3)(B);
6 c. Treble damages of \$1,500 per violative telephone call pursuant to 47
7 U.S.C. §227(b)(3);
8 d. Injunctive relief pursuant to 47 U.S.C. §227(b)(3); and
9 e. Any other relief deemed appropriate by this Honorable Court.
10

11 **DEMAND FOR JURY TRIAL**

12 PLEASE TAKE NOTICE that Plaintiff, LAVERNE CARR, demands a jury trial in this
13 case.
14

15 Respectfully submitted,

16 Dated: September 4, 2015

17 By: /s/ Craig Thor Kimmel
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